



TOKIO MARINE
HCC



VisitorSecure®

VisitorSecure is a budget-friendly insurance plan from Tokio Marine HCC – MIS Group for when you have relatives visiting the United States or for travel abroad. VisitorSecure provides coverage while traveling to the U.S. and internationally.

Why choose VisitorSecure?

Whether you are looking for coverage for yourself, one individual, or a group of friends or family members, VisitorSecure may have the features you need. Each plan includes coverage for medical expenses, emergency medical evacuation, and common carrier accidental death and dismemberment. In addition, the plan offers a choice of deductibles and coverage options to help the plan meet almost any budget.

Do I need VisitorSecure insurance?

Traditional domestic plans are available to permanent residents of the U.S., but family and friends who visit these individuals often need health insurance that provides coverage while they are in the U.S. VisitorSecure provides international visitors with inpatient and outpatient hospital benefits for eligible medical expenses, valuable emergency travel benefits, and travel assistance services in case the unexpected occurs abroad.



Enrollment

You may access the online quoting and purchasing system, or you may complete an application and mail or fax it, along with your payment, to your agent or to Tokio Marine HCC – MIS Group.

After purchasing coverage, how can I trust the company to be there if I need them?

Tokio Marine HCC – MIS Group, headquartered in the United States in Indianapolis, Indiana, is a full-service company offering international medical insurance designed to meet needs of consumers worldwide.

Tokio Marine HCC – MIS Group is a subsidiary of Tokio Marine HCC, a leading specialty insurance group with a financial strength rating* of AA- for Standard & Poor's and Fitch Ratings and A++ (Superior) by A.M. Best Company.

*At the time of printing. For more information on these ratings, please visit: www.standardandpoors.com, www.fitchratings.com, and www.ambest.com.

Claim Filing

You may file a claim by submitting a Claimant's Statement and Authorization form. This form may be found online, in Client Zone, or you may contact Tokio Marine HCC – MIS Group for a copy. Complete the form, attach all itemized invoices and payment receipts, and send them to the address shown on the Claimant's Statement and Authorization form.

Patient Protection and Affordable Care Act ("PPACA"): This insurance is not subject to, and does not provide certain insurance benefits required by the United States' Patient Protection and Affordable Care Act ("PPACA"). PPACA requires certain US citizens or US residents to obtain PPACA compliant health insurance, or "minimum essential coverage." PPACA also requires certain employers to offer PPACA compliant insurance coverage to their employees. Tax penalties may be imposed on U.S. residents or citizens who do not maintain minimum essential coverage, and on certain employers who do not offer PPACA compliant insurance coverage to their employees. In some cases, certain individuals may be deemed to have minimum essential coverage under PPACA even if their insurance coverage does not provide all of the benefits required by PPACA. You should consult your attorney or tax professional to determine whether this policy meets any obligations you may have under PPACA.

VisitorSecure is underwritten by Lloyd's. Tokio Marine HCC – Medical Insurance Services Group (MIS Group) is a service company and a member of the Tokio Marine HCC group of companies. Tokio Marine HCC – MIS Group has authority to enter into contracts of insurance on behalf of the Lloyd's underwriting members of Lloyd's Syndicate 4141, which is managed by HCC Underwriting Agency Ltd.

The description of coverage in these pages is for informational purposes only. Actual coverage will vary based on the terms and conditions of the policy issued. The information described herein does not amend or otherwise affect the terms and conditions of any insurance policy issued by Tokio Marine HCC – MIS Group or its affiliates. In the event that a policy is inconsistent with the information described herein, the language of the policy will take precedence.

Benefits of VisitorSecure®

	PLAN A	PLAN B	PLAN C	PLAN D
Deductible				
Ages 14 Days - 59 Years	\$0, \$50, or \$100			
Ages 60 - 69 Years	\$0, \$50, or \$100			N/A
Ages 70 - 79 Years	\$100 or \$200		N/A	
Ages 80 and Above	\$100 or \$200	N/A		
Overall Policy Maximum				
Ages 14 Days - 59 Years	\$50,000	\$75,000	\$100,000	\$130,000
Ages 60 - 69 Years	\$50,000	\$75,000	\$100,000	N/A
Ages 70 - 79 Years	\$50,000	\$75,000	N/A	
Ages 80 and Above	\$10,000	N/A		
Inpatient Treatment				
Hospital Room and Board, including Miscellaneous	\$1,450 per day, maximum 30 days	\$1,725 per day, maximum 30 days	\$2,000 per day, maximum 30 days	\$2,585 per day, maximum 30 days
Intensive Care Unit, including miscellaneous	\$2,200 per day, maximum 8 days	\$2,600 per day, maximum 8 days	\$3,000 per day, maximum 8 days	\$3,800 per day, maximum 8 days
Surgery	\$3,600 per session	\$4,800 per session	\$6,000 per session	\$7,800 per session
Consultant physician	\$450 maximum	\$475 maximum	\$500 maximum	\$650 maximum
Private duty nurse	\$550 maximum	\$550 maximum	\$550 maximum	\$700 maximum
Physician visits	\$60 maximum per visit, 30 visits max.	\$75 maximum per visit, 30 visits max.	\$90 maximum per visit, 30 visits max.	\$115 maximum per visit, 30 visits max.
Outpatient Treatment				
Surgery	\$3,300 per session	\$4,400 per session	\$5,500 per session	\$7,150 per session
Outpatient surgical facility	\$1,100 maximum	\$1,150 maximum	\$1,200 maximum	\$1,500 maximum
Pre-admission testing	\$1,100 maximum	\$1,100 maximum	\$1,100 maximum	\$1,450 maximum
Diagnostic x-ray and labs	\$500 maximum, plus \$400 for one CAT Scan, MRI or PET	\$550 maximum, plus \$450 for one CAT Scan, MRI or PET	\$600 maximum, plus \$500 for one CAT Scan, MRI or PET	\$750 maximum, plus \$650 for one CAT Scan, MRI or PET
Emergency room (all expenses incurred therein)	\$375 maximum	\$485 maximum	\$600 maximum	\$785 maximum
Observation room services	\$355 maximum	\$465 maximum	\$575 maximum	\$750 maximum
Outpatient prescription drugs	\$150 maximum	\$200 maximum	\$250 maximum	\$300 maximum
Office visits, including urgent care	\$70 allowable per visit, 10 visits max.	\$85 allowable per visit, 10 visits max.	\$100 allowable per visit, 10 visits max.	\$130 allowable per visit, 10 visits max.
Miscellaneous Inpatient & Outpatient Treatment				
Anesthesiologist	\$825	\$1,110	\$1,375	\$1,775
Assistant surgeon	\$825	\$1,110	\$1,375	\$1,775
Local ambulance	\$500 maximum			
Dental accident	\$550 maximum			
Physical therapy	\$40 maximum per visit, 1 visit per day, maximum 12 visits			
Mental & nervous disorder & substance abuse	Same as any illness			
Durable medical equipment	\$1,100 maximum	\$1,200 maximum	\$1,300 maximum	\$1,700 maximum
Other Benefits (not subject to deductible or overall policy maximum)				
Emergency medical evacuation	\$50,000 lifetime maximum, except as provided under *acute onset of **pre-existing condition Available only to members under age 70			
Repatriation of remains	\$25,000 per member			
Local burial & cremation	\$5,000 per member			
Common carrier accidental death & dismemberment	\$25,000 lifetime maximum principal sum per member Death or loss of two limbs- principal sum Loss of one limb- one-half the principal sum			
*Acute onset of **pre-existing condition (only available to members under age 70)	\$50,000 lifetime maximum for eligible expenses	\$75,000 lifetime maximum for eligible expenses	\$100,000 lifetime maximum for eligible expenses	
	\$25,000 lifetime maximum for emergency medical evacuation			

All eligible expenses are subject to deductible, overall policy maximum, and are per injury or illness unless specifically indicated otherwise.

*The acute onset of a pre-existing condition is a sudden and unexpected outbreak or recurrence of a pre-existing condition which occurs spontaneously and without advance warning, either in the form of physician recommendations or symptoms. Treatment must be obtained within 24 hours of the sudden and unexpected outbreak or recurrence. Chronic and congenital conditions, or complications or consequences of a chronic or congenital condition, or conditions that gradually become worse over time are excluded from coverage.

**A pre-existing condition is any condition:

- for which medical advice, diagnosis, care, or treatment was recommended or received within 2 years prior to your effective date of coverage
- which would cause a reasonably prudent person to seek medical advice, diagnosis, care, or treatment within 2 years prior to your effective date of coverage
- that existed (with reasonable medical certainty) within 2 years prior to your effective date of coverage, whether or not it was known to you



Outstanding Customer Service

Client Zone and World Service Center

Tokio Marine HCC - MIS Group Client Zone is an online account management and resource tool available to:

- Extend coverage and reprint ID cards
- Obtain details about claim filing and downloading forms
- View claims status

Log In to Client Zone at:

<https://zone.hccmis.com/clientzone>

If you prefer to speak to a professional service representative, contact the Tokio Marine HCC - MIS Group World Service Center by calling toll-free from various countries or by calling collect. The World Service Center can provide service in many different languages.

Worldwide Travel and Medical Assistance

VisitorSecure includes valuable travel and medical assistance services, which are available globally through our customer service representatives. Contact Tokio Marine HCC- MIS Group to access any of these services.

Medical Monitoring

Consultations with attending medical professionals during hospitalization and establishment of a single point-of-contact for family members to receive ongoing updates regarding medical status.

Provider Referrals

Contact information for Western-style medical facilities, medical and dental practices, and pharmacies in the destination country.

Travel Document Replacement

Assistance with obtaining replacement passports, birth certificates, visas, airline tickets, and other travel-related documents.

Lost Luggage Assistance

Tracking service to assist in locating luggage or other items lost in transit.

Other Travel Assistance Services*

- Prescription Drug Replacement
- Emergency Travel Arrangements
- Dispatch of Physician
- Translation Assistance
- Credit Card / Traveler's Check Replacement

*For a complete list of available assistance services or for more information, please contact Tokio Marine HCC - MIS Group. Travel and medical assistance services are not insurance benefits. Any travel or medical assistance service provided is not a guarantee of any insurance benefit.

Contact Us

A member of the Tokio Marine HCC group of companies

To Be a **Good Company**